



United Way
of Blount County

2020 RESOURCE GUIDE BLOUNT COUNTY, TN

Get connected to local community services
by calling 211 or 865-215-4211



ALCOHOL & DRUG TREATMENT

Half-Way Houses

Hope of East TN-Sober Living House-Women	482-4826
Jellinek Center, Inc. (men only)	525-4627
Midway Rehabilitation Center	522-0301
After 5pm	522-9010

Inpatient

Blount Memorial Hospital Emotional Health & Recovery Center	981-2300
Cherokee Health Systems.....	1-866-231-4477
Cornerstone of Recovery.....	970-7747
Helen Ross McNabb Center	
CenterPointe	523-4704
Gateway Center (adolescent)	524-5757
Jellinek Center, Inc. (men only)	525-4627
Teen Challenge.....	546-8933
True Purpose Ministries.....	681-4861

Outpatient

Blount Memorial Hospital Emotional Health & Recovery Center	981-2300
Bradford Health Center	693-9326
Florence Crittenton Agency	602-2021
Helen Ross McNabb Center	
Adolescents	681-6990 or 544-5005
Adults	984-2115
True Purpose Ministries.....	681-4861

CHILDREN/YOUTH SERVICES

Child Care Referral

Child Care Resource & Referral	974-7750
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Children/Youth Residential Housing

Florence Crittenton Agency	602-2021
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Preschool

Alcoa City Schools	982-3120
Blount County Head Start Program	982-1141
Blount County Schools Pre-K.....	984-1212
Maryville City Schools Pre-K.....	982-7121

Other

Alnwick Community Center	724-1712
Big Brothers/Big Sisters.....	523-2179
Blount County Parks & Recreation	983-9244
Blount County Rescue Squad	
Junior Squad Volunteers.....	984-9315
Boy Scouts of America.....	588-6514
Boys & Girls Club of Blount County	232-1240
CASA—Court Appointed Special Advocates	273-5993
Department of Children's Services	
Blount County.....	981-2366
To Report Child Abuse.....	1-877-237-0004
Girl Scouts of the Southern Appalachians	1-800-474-1912
Great Smoky Mountains Institute	
At Tremont.....	448-6709

Helen Ross McNabb Center	
Child Net	681-6990
Life Skills Classes	544-5005
Parenting Classes	591-7630
Runaway Shelter & Safe Place	523-2689
Imagination Library (Kiwans Club & Blount County Public Library)	982-0981
Junior Achievement of East Tennessee	457-2461
New Hope Children's Advocacy Center	981-2000
Pregnancy Resource Center (STEP_life skills)	977-8378
Secret Safe Place for Newborns of Tennessee Business Office	254-2208
Helpline.....	1-866-699-7233

CLOTHING

Alnwick Community Center	724-1712
Chilhowee Baptist Center.....	981-2992
Cross Ministries	579-6192
Fairview United Methodist Church.....	983-2080
God's Kitchen.....	221-2125
Goodwill Industries	984-5296
Habitat ReStore	379-9299
Inward Grace	896-8250
Louisville Christian Assistance Ctr	233-3112

COMMUNITY INFORMATION

Better Business Bureau	692-1600
Blount County Chamber of Commerce	983-2241
Blount County Department of Environmental Health.....	681-9301
Blount County Health Department	983-4582

Blount County Parks & Recreation	983-9244
Blount County Public Library	982-0981
Catholic Hispanic Ministry	637-4769
East Tennessee Community Design Center	525-9945
Foothills Land Conservancy	681-8326
Hispanic Chamber of Commerce	659-4652
.....	www.hccet.org
Keep Blount Beautiful.....	681-4809
Knoxville Area Urban League.....	524-5511
Leadership Blount	984-9368
Little River Watershed Association.....	980-2130
University of Tennessee Extension Service—Blount	982-6430

CORRECTIONAL PROGRAMS

Blount County Juvenile Court	273-5945
ETHRA—Community Corrections.....	681-9161
ETHRA —Misdemeanor Probation.....	681-9161
Recovery Court.....	273-5581
State Probation & Parole	981-2360

COUNSELING/EMOTIONAL HEALTH

Blount Memorial Hospital Emotional Health & Recovery Center.....	981-2300
COMPASSion Counseling	724-2325
CONTACT Care Line	584-4424
Florence Crittenton Agency Adolescence	602-2021
Helen Ross McNabb Center	681-6990
Mane Support.....	233-3090
Mental Health Association of East Tennessee Screenings & Information	584-9125
National Alliance for the Mentally Ill (NAMI)	865-317-4413

New Hope Children's Advocacy Center 981-2000
Pregnancy Resource Center 977-8378

Hearing & Speech Center 974-5453
University Genetic Center..... 305-9030

CRISIS RESPONSE (EMOTIONAL)

CONTACT Care Line 584-4424
Haven House Crisis Line 982-1087
Helen Ross McNabb Center
 CSU 541-6958
 Family Crisis Line 637-8000
 Mobile Crisis Unit 539-2409
 Sexual Assault Crisis Line..... 522-7273
New Hope Children's Advocacy Center 981-2000
PFLG of Maryville..... 455-2294
Sheriff's Department
 Domestic Violence Unit.....273-5116

DEAF/HEARING IMPAIRED SERVICES

Blount Hearing and Speech Services .. 982-8557
Knoxville Center of the Deaf
 www.kcdtn.org 579-0832
 Video 978-6051
Tennessee School for the Deaf..... 579-2500
Tennessee Relay (TTY for Deaf, Deaf-Blind,
 Hard-of-Hearing, or Speech Disabled) 711
 Espanol 1-800-503-0263
 Speech-to-Speech 1-866-503-0264
 TTY/PC Users..... 1-800-848-0298
 Voice Users..... 1-800-848-0299
Tennessee Vocational Rehabilitation Center
 Employment for Disabled981-2382
The Hearing & Speech Foundation
 Hearing Aid Assistance, Auditory Therapy
 Services, Audiological Assessments
 977-0981
University of Tennessee

DENTAL CARE

Trinity Dental Clinic. 681-0770

DISABILITY RELATED SERVICES

Blount County Parks & Recreation
 Special Olympics 983-9244
Cerebral Palsy Center (adults) 523-0491
Department of Intellectual &
 Developmental Disabilities 588-0508
East Tennessee Children's
 Rehabilitation Center 690-8961
Friends of Tennessee Babies
 with Special Needs 984-4326
Gate-Gateway to Independence 317-4283
Heartland Services (Intellectual) 983-5522
LTVEC Birth to Three Program 982-3357
SPARK 219-0130
The ARC of the Great Smokies..... 982-4455
 or 748-8507
Tennessee Department of Health
 Children's Special Services 549-5244
Tennessee Vocational Rehabilitation Center
 Employment for Disabled..... 981-2382

DOMESTIC VIOLENCE/ABUSE

Child Abuse Intervention

New Hope Children's Advocacy Center
 981-2000
Prevent Child Abuse Tennessee
 24-hr helpline..... 1-800-356-6767
Tennessee Department of Children's Services

Blount County..... 981-2366
 To report child abuse1-877-237-0004

EDUCATION

Adult Education

Adult Education
 High School Equivalency & ESL..... 981-9267
or 981-9268
 Blount County Habitat for Humanity
 Budget Basics 233-9107
 Great Smoky Mountains Institute at Tremont
 Environmental Education Center.... 448-6709
 University of Tennessee Extension
 Services (Blount) 982-6430

College & Universities

Maryville College..... 981-8000
 Pellissippi State Community College... 981-5300
 University of Tennessee 974-1000

Public School Systems

Alcoa City Schools..... 984-0531
 Family Resource Center 984-0531
 Blount County Schools 984-1212
 Family Resource Center 980-1364
 Maryville City Schools 982-7121
 Family Resource Center 982-6473

EMERGENCY ASSISTANCE

Blount County Rescue Squad 984-9315
 Rural Metro—Ambulance 982-2500
 Tennessee Poison Center 1-800-222-1222

EMPLOYMENT ASSISTANCE

American Job Center..... 379-5525
 Goodwill Industries 588-8567

Elder Abuse

Blount County Community Action Agency
 Office On Aging..... 983-8411
 ETHRA—Legal Assistance for Elderly... 691-2551
 Helen Ross McNabb Center
 Family Crisis Center..... 637-8000
 Tennessee Department of Human Services
 Adult Protective Services 981-2350
 Toll-Free 1-888-277-8366

Sexual Abuse

Sexual Assault Center of East Tennessee
 A Division of Helen Ross McNabb Center 522-7273
 1-800-522-5244

Spouse Abuse

Blount County Sheriff’s Department 273-5000
 District Attorney General’s Office..... 273-5600
 Haven House (Safe House) 982-1087
 Business Office 983-6818
 Helen Ross McNabb Center
 Family Crisis Center 637-8000
 National Domestic Violence 1-800-799-7233

DONATIONS

Chilhowee Baptist Center..... 981-2992
 God’s Kitchen..... 221-2125
 Goodwill Industries (pick up) 584-7726
 Habitat ReStore (pick up)..... 379-9299
 Louisville Christian Assistance Center 233-3112

Senior Community Service Employment Program
 ext. 4252 at 865-691-2551
 Tennessee Vocational Rehabilitation Center
 Employment for Disabled 981-2382

EYE CARE SERVICES

Eye Care America
 Free Glaucoma Testing 1-877-887-6327
 Senior Eye Exam/Treatment . 1-877-887-6327
 www.eyecareamerica.org
 Library for the Blind 1-800-342-3308
 School for the Blind 1-615-231-7300

FAMILY SUPPORT

Blount County Health Department 983-4582
 Helen Ross McNabb Center
 Parenting Classes 591-7630
 Runaway Shelter and Safe Place ... 523-2689
 Strengthening Families Program ... 544-5005
 Pregnancy Resource Center 977-8378
 Secret Safe Place for Newborns of Tennessee
 Business Office 254-2208
 Helpline 1-866-699-7233
 Senior Citizens Home Assistance 983-4710

FINANCIAL COACHING

Blount County Habitat for Humanity
 Budget Basics ext. 2 at 982-8717
 Good Neighbors of Blount County
 Budgeting Program 681-5420
 Operation HOPE 518-0322

FOOD

Food Bank

Second Harvest Food Bank 243-8242

Food Pantries

Chilhowee Baptist Center 981-2992
 Church of the Cove 448-1929
 Community Food Connection 977-4400
 Cross Ministries 579-6192
 Fairview United Methodist Church 983-2080
 God's Kitchen 221-2125
 Louisville Christian Assistance Ctr 233-3112
 Manna Outreach 980-8191

Hot Meals

Church of the Cove (Wednesdays) 448-1929
 God's Kitchen (2nd Saturdays) 1pm
 Elite Fitness Studio parking lot 221-2125
 Hospitality on the Hill (Mondays) 5:30pm
 Everette Hills Baptist Church 982-7890
 Lord's Disciples Ministries (M,T,TH) 977-4491
 Salvation Army (Fridays—lunch)
 at Blount County Public Library 983-7135
 Welcome Table
 (T) New Providence 4:30pm 983-0182
 (TH) First United Methodist 4:30pm 982-1273

Other Food Resources

Blount County Community Action Agency
 Commodities 983-8411
 Smoky Mountain Meals on Wheels 983-8411
 Blount County Health Department (WIC)
 Women, Infants & Children 983-4582
 Center for Hope 388-1420
 Isaiah 58 Project 681-2713

SCHAS Out Shopping1-866-781-7095
 Supplemental Nutrition Assistance Program
 Application for **SNAP** (DHS) 981-2350
 Legal Aid of East Tennessee 637-0484
 Savings Checkup Program..... 724-1219

FOSTER CARE/ADOPTION

Camelot of East Tennessee1-800-390-6144
 CASA – Court Appointed Special Advocates
 273-5993
 Department of Children’s Services
 1-877-327-5437
 Harmony Family Center 982-5225
 Helen Ross McNabb Center
 Foster Care Program 544-5000

FURNITURE

Chilhowee Baptist Center 981-2992
 Cross Ministries 579-6192
 Goodwill Industries..... 984-5296
 Habitat ReStore 379-9299
 Louisville Christian Assistance Center 233-3112

HEALTH CARE

Clinics

Blount County Health Department 983-4582
 Confidential AIDS Testing 983-4582
 Cherokee Health Systems 273-1616
 Inter-Faith Health Clinic 546-7330

Hospitals

Blount Memorial Hospital 983-7211
 East Tennessee Children's Hospital 541-8000

Fort Sanders Regional Medical Center 541-1111
 North Knoxville Medical Center 859-8000
 Parkwest Medical Center 373-1000
 Turkey Creek Medical Center 218-7011
 University of Tennessee Medical Center
 305-9000

Insurance

Enroll Tennessee 1-866-475-7879
 Family Assistance Service Center
 1-866-311-4287
 Insure Tennessee 1-844-644-5443
 www.getcoveredtenn.org
 Savings Checkup Program..... 724-1219
 TennCare Connect 1-855-259-0701
 1-866-620-8864
 WellCare 1-800-316-2273

Other

East Tennessee Kidney Foundation.... 288-7351
 Epilepsy Foundation of East Tennessee
 522-4991
 Eye Care America
 Free Glaucoma Testing 1-877-887-6327
 Senior Eye Exam/Treatment. 1-877-887-6327
 www.eyecareamerica.org

HOUSING

Children’s Residential Housing

Florence Crittenton Agency 602-2021

Disability Housing

Helen Ross McNabb Center -Women... 524-1312

Home Ownership

Blount County Habitat for Humanity ... 982-8717

Foothills Community Development982-8692
Housing & Urban Development (HUD).545-4370

Home Repair

Blount County Community Action Agency
Weatherization Program.....983-8411

Blount County Habitat for Humanity
Home Repair Collaboration233-9103
Housing & Urban Development (HUD).545-4370

Other Housing

Helen Ross McNabb Center
Firm Foundations 257-6706
Maryville Housing Authority
Section 8 Program.....983-4958
Public Housing.....983-4958
TNHousingSearch.org.....online
Volunteers of America—Veterans
Reintegration/Stable Housing 524-3926

Shelters—Families

Family Promise of Blount County233-4737
Salvation Army (Knoxville)..... 525-9401

Shelters—Men

Knox Area Rescue Ministries 673-6540
Salvation Army (Knoxville)..... 525-9401

Shelters—Women

Haven House (abuse only) 982-1087
Heaven Sent Home..... 977-8882
Helen Ross McNabb Center
Family Crisis Center..... 637-8000
Knox Area Rescue Ministries 673-6540
Serenity Ministry (Recovery)..... 673-6551
Salvation Army (Knoxville)..... 525-9401
YWCA of Knoxville

Transitional Living 523-6126

Shelters—Youth

Helen Ross McNabb Center
Runaway Shelter and Safe Place 523-2689

LEGAL ASSISTANCE

CASA – Court Appointed Special Advocates
..... 273-5993
Community Mediation Center 594-1879
District Attorney General
Domestic Violence Unit..... 273-5600
Victims of Crimes 273-5600
ETHRA—Legal Assistance for Elderly 691-2551
ETHRA— Public Guardianship for Elderly
..... 691-2551
Knoxville Bar Association 522-7501
Legal Aid of East Tennessee
Blount County 981-1818
Tennessee Human Rights Commission
..... 594-6500
Discrimination: Employment, Housing,
or Public Accommodation 1-800-251-3589

MEDICAL SUPPLIES/EQUIPMENT

Blount Memorial Hospital
Home Medical Equipment..... 980-5300
Muscular Dystrophy Association 588-1632
SPARK 219-0130

NUTRITION

Blount County Health Department
(WIC) Women, Infants & Children .. 983-4582

University of Tennessee Extension
Service—Blount County 982-6430

RENTAL ASSISTANCE

Good Neighbors of Blount County 681-5420

SENIOR CITIZENS SERVICE

Elder Day Care

Mt. Calvary Baptist Church
(Alzheimer's) 524-5912

Geriatric Assessment

Blount County Community Action Agency
Geriatric Screening Team..... 983-8411

Miscellaneous

AARP 981-9674
Blount County Community Action Agency
Office on Aging 983-8411
Smoky Mountain Meals on Wheels 983-8411
Savings Checkup Program..... 724-1219
Blount Memorial Hospital
Home Health..... 981-2160
Hospice..... 977-5702
Senior Services 977-5744
Catholic Charities of East Tennessee... 524-9896
East Tennessee Kidney Foundation ... 288-7351
Eye Care America—Senior
Eye Exam & Treatment 1-877-887-6327
Everett Senior Center 983-9422
Senior Citizens Home Assistance (SCHAS)
..... 983-4710
Senior Community Service Employment Program
..... Ext. 4252 at 865-691-2551
Social Security Administration .. 1-866-331-9091

SUPPORT GROUPS AND INFORMATION

Al-Anon/Alateen Family Group..... 525-9040
Alcoholics Anonymous Hotline..... 522-9667
Alzheimer's Tennessee 544-6288
American Cancer Society 584-1668
..... 1-800-227-2345
American Diabetes Association..... 524-7868
American Heart & Stroke Association
..... 212-6500
American Lung Association 1-800-586-4872
Amputee Coalition of America 524-8772
Arthritis Foundation..... 1-800-482-8858
Blount County Health Department
Confidential AIDS testing 983-4582
Blount Memorial Hospital
Breast Health Center 977-5590
Fitness Center 977-5636
Health Line..... 981-3983
Senior Services Center 977-5744
Celebrate Recovery Maryville
First United Methodist Church..... 982-1273
Cystic Fibrosis Foundation 583-0355
Epilepsy Foundation of East Tennessee
..... 522-4991
ETHRA (Long-Term Care Ombudsman
Program) 691-2551
Gamblers Anonymous..... 1-615-599-3201
Haven House—Domestic Violence 982-1087
Knoxville Academy of Medicine
Project Access Enrollment 531-2766
Lupus Foundation of America.... 1-877-865-8787
March of Dimes Birth Defects 694-6003
Muscular Dystrophy Association 588-1632
National Multiple Sclerosis Society
Mid South Tennessee..... 1-800-344-4867
Shriners (Kerbela Temple)..... 573-1901

Spina Bifida Association
of Georgia & Tennessee 1-800-621-3141
Tennessee Breast Center..... 984-9282
The ARC of the Great Smokies..... 982-4455
.....or 748-8507
Thompson Cancer Survival Center 541-1678

TRANSPORTATION

American Cancer Society 584-1668
No-charge transportation to & from treatment
.....1-800-227-2345
Beech Grove Baptist Church
(oil change only) 970-4092
Blount County Community Action Agency
Gas Cards for Job Seekers 983-8411
SMiles Program (Senior Adults)..... 724-1331
East Tennessee Kidney Foundation 288-7351
Family Promise of Blount County
Wheels to Work Program 233-4737
Salvation Army (Job Seekers) 983-7135
Shriners (Children to Hospitals) 573-1901

UTILITY ASSISTANCE

Blount County Community Action Agency
..... 983-8411
Cross Ministries..... 579-6192
Good Neighbors of Blount County 681-5420
Tennessee Valley Coalition to End
Homelessness (Veterans)1-877-488-8234

VETERANS ASSISTANCE

Blount County Department of Veterans
Affairs 273-5760

James H. Quillen VA Medical Center
Knoxville 865-545-4592
Mtn Home 423-926-1171
Tennessee Valley Coalition to End
Homelessness (Veterans).... 1-877-488-8234
USO 615-835-3128
University of Tennessee Veteran's
Pre-College Counseling 974-4466
Veterans of Foreign Wars Post 5154 .380-0590
Volunteers of America (Supportive Services
for Veterans) ext. 261 at 524-3926
..... 1-888-556-0791
Tennessee Valley Coalition to End
Homelessness (Veterans).... 1-877-488-8234

VOLUNTEER OPPORTUNITIES

Blount County Community Action Agency
SMiles (Rides for Senior Adults) 724-1331
Smoky Mountain Meals on Wheels . 983-8411
CASA – Court Appointed Special Advocates
..... 273-5993
ETHRA (Long-Term Care Ombudsman
Program)..... 691-2551
God’s Kitchen.....221-2125
Junior Service League..maryvillejsl@gmail.com
Second Harvest Food Bank 243-8242
United Way of Blount County 982-2251
..... **Volunteer Blount Website Coming Soon**
Volunteer East Tennessee
.....https://www.volunteeretn.org
Volunteer Tennessee
.....https://voltnhq.galaxydigital.com



How to use your FamilyWize pharmacy savings card:

1. Bring this card to one of our partner pharmacies.
2. Show your card to the pharmacist every time you fill your prescription.
3. Save on your prescriptions, instantly!

Customer Instructions

To receive your prescription savings, show this card to your pharmacist. For more information, call toll-free: 1-866-810-3784

Pharmacist Instructions

This card is active and entitles the cardholder to all prescription benefits associated with the BIN, GRP and PCN codes. For more information, call toll-free: 1-877-435-7977

This card is not insurance.

We respect your privacy and we'll never share your personal information with a third party.

Information is provided as a service and does not necessarily constitute endorsement or approval by United Way of Blount County.

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Community Information and Referral Services



Phone Carrier Repair or Customer Service



Governmental Services (non-emergency)



TDD and Relay Services for the Deaf and Hard of Hearing



Directory assistance (fee may apply)



Underground Public Utility Location



Traffic Information (non-emergency)



Emergency Services (police, fire, ambulance and rescue services)

United Way of Blount County
1615 East Broadway Avenue • Maryville, TN 37804
Tel 865-982-2251 • Fax 865-981-4084
Website: UnitedWayBlount.org



United Way of Blount County